



Management Efficiency Unit
Office of the Prime Minister

Better Regulation

Reducing the administrative burden for businesses

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SME Forum: Adapting to Change
24th June 2008



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Vision

- From “red tape” to “red carpet” treatment
- Reduce unnecessary administrative burdens
- Enhance Malta’s competitiveness
- Better service to businesses and citizens

Leadership

- Wholly championed by the Parliamentary Secretary for Dialogue and Information within the Office of the Prime Minister
- Better Regulation Unit within the Office of the Prime Minister



Simplification

■ Action Plan for Simplification

- Focused at both business and citizens
- Made up of five key thrusts and 111 measures
 - Revision of processes / procedures (39)
 - Simplifying / repealing legislation (32)
 - Use of ICT / eGovernment (25)
 - One stop shops (8)
 - Consolidation of forms (7)
- Intentionally inward-looking, top-down and bottom-up approach
- 49 projects (43%) complete and a number of other projects are in an advanced stage of implementation



Examples of completed measures

- Enhancement of internal procedures at the VAT Department, better customer care
- Better access to Government services at Public and Land Registries, Police Stations
- Rationalisation of invoices for due payments from tourism establishments
- Simplification of the procedure for the lease of assets required by the film industry
- Online payment facility for notaries and other clients of the Inland Revenue Department
- Revision of the Disposal of Government Land Act to allow the direct transfer of commercial outlets to linear descendants





Measurement of administrative burdens

- EU aims to reduce administrative burdens on business from information obligations in the EU by 25% by 2012
- Malta has to set a national target by 2008
- Priority areas identified
 - Company law
 - Financial services
 - Food safety
 - VAT

Consultation

- Widely practiced within the Public Sector
- Our small size is indeed an advantage
- This will be continued and driven down at a more intensified pace.





A journey of cultural change

- The key message for the public administration: **Customer-focused and relevant!**
- **Awareness-building**
- **Consistency – principles, procedures**
- **Training**
- **Win hearts and minds!**

Way Forward

The Better Regulation Unit at OPM will be strengthened, in order to ensure that laws, public administration and payments that are introduced by different authorities, will not be an excessive burden on small businesses.

Electoral Manifesto





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Thank you

Q & A

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